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Health Records on iPhone Now Available to Christiana Care Health System Patients

(WILMINGTON, Del. – Feb. 25, 2019) – Christiana Care Health System today supports <u>Health Records</u> on <u>iPhone</u>, which brings together hospitals, clinics and the existing Apple Health app to make it easy for patients to see their available medical records from multiple providers whenever they choose.

"In our digital world, we are meeting our patients' expectations that their health records should be available to them as readily as their newsfeeds, videos and social media," said Randy Gaboriault, MS, chief information officer and senior vice president for Innovation and Strategic Development at Christiana Care. "Health Records on iPhone puts the ownership of health records where it belongs – with the patient."

Previously, patients' medical records were held in multiple locations, requiring patients to log into each care provider's website and piece together the information manually. Apple worked with the health care community to take a consumer-friendly approach and created Health Records based on Fast Healthcare Interoperability Resources (FHIR), a standard for transferring electronic health records.

Now, using Health Records on iPhone, patients can have medical information from participating institutions organized into one view, covering allergies, conditions, immunizations, lab results, medications, procedures and vitals, and will receive notifications when their data is updated. Health Records data is encrypted and protected with the user's iPhone passcode, Touch ID or Face ID.

"Health Records on iPhone is a powerful tool to support patients in their care," said Edmondo J. Robinson, M.D., MBA, FACP, chief transformation officer and senior vice president for Consumerism at Christiana Care. "This is a catalyst for important conversations between patients and health care providers. With their health information literally in their pockets, patients are empowered for more well-informed conversations and clinicians have the benefit of instant information from a validated data source."

Christiana Care is a leader in making electronic health records accessible, secure and transparent for patients. For example, in another initiative Christiana Care ascribes to open notes, which means patients can read physician notes from their visits as part of their electronic health records. Including open notes in the electronic health record is still a rarity across the nation, said Robinson.

Christiana Care's transparency efforts also include <u>consumer-generated star ratings and patient reviews</u> in its <u>Find a Doctor</u> website, which help people to make informed decisions about which health care providers they choose.

About Christiana Care Health System

Headquartered in Wilmington, Delaware, Christiana Care is one of the country's most dynamic health systems, centered on improving health outcomes, making high-quality care more accessible and lowering health care costs. Christiana Care includes an extensive network of outpatient services, home health care, medical aid units, two hospitals (1,227 beds), a Level I trauma center and a Level III neonatal intensive care unit, a comprehensive stroke center and regional centers of excellence in heart and vascular care, cancer care and women's health. Christiana Care is a not-for-profit teaching health system with more than 260 residents and fellows. We are continually ranked by US News & World Report as a Best Hospital. With our unique, data-powered care coordination service and a focus on population health and value-based care, Christiana Care is shaping the future of health care. Learn how we deliver greater quality and value at https://christianacare.org.

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