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Christiana Care Earns Top 5-Star Ranking from Hospital Compare

Fewer than 350 Hospitals Nationwide Earned 5-Star Distinction

(WILMINGTON, Del. – Jan. 16, 2018) <u>Christiana Care Health System</u> has earned the highest rating, five stars, in the Five-Star Quality Rating System by the U.S. Centers for Medicare & Medicaid Services' Hospital Compare website. Christiana Care is one of only 337 hospitals — fewer than 11 percent of hospitals nationwide — that earned the highest-possible quality rating.

"Every day, I am inspired by the incredible work of our extraordinary people, as we serve our patients and our community, guided by our values of excellence and love," said Janice E. Nevin, M.D., MPH, Christiana Care president and CEO. "Our community deserves the very best health care. For our community and our patients, we are committed to being exceptional today and even better tomorrow."

The Centers for Medicare & Medicaid Services' created the star rating system to help consumers, their families, and caregivers compare the quality of hospitals more easily.

"To put it simply, at Christiana Care Health System, we are delivering excellent, high-quality care to the people we serve," said Sharon L. Anderson, MS, BSN, RN, FACHE, senior vice president of Quality and Patient Safety and chief population health officer at Christiana Care. "This recognition belongs to all of our exceptional physicians, nurses and staff who are dedicated to advancing a culture in which we place the patients and their families at the center of all that we do."

The Hospital Compare rating summarizes more than 50 quality measures into an overall star rating for each hospital. They include measures related to mortality, readmission, safety, patient experience, efficient use of medical imaging and other publicly reported data.

"This recognition reflects the success of our team-based approach to delivering care that is highly reliable and highly valued," said Ken Silverstein, M.D., MBA, chief clinical officer of Christiana Care. "It demonstrates that the innovative approaches we implement in caring for our patients are not just working, but thriving."

Among the nation's major teaching hospitals, Christiana Care was one of only 26 hospitals that are members of the Council of Teaching Hospitals and Health Systems® (COTH®) to make the list. COTH members are academic teaching hospitals recognized throughout the world as a benchmark for excellence in patient care, research and medical education.

"As a major teaching health system, including a Level I Trauma Center, a Comprehensive Stroke Center, a Level III Neonatal Intensive Care Unit and several more programs that provide the highest level of care to many of the most complex and difficult-to-treat cases, achieving a five-star rating is very special and relatively rare," said Kert Anzilotti, M.D., MBA, chief medical officer of Acute Care at Christiana Care. "This achievement inspires us to work even harder for our patients and our community."

About Christiana Care Health System

Christiana Care Health System is one of the country's largest health care systems, ranking as the 22nd leading hospital in the nation and 11th on the East Coast in terms of admissions. The health system includes The Medical Group of Christiana Care, a network of primary care physicians, medical and surgical specialists as well as home health care, preventive medicine, rehabilitation services and patient/family advisors for core health care services. A not-for-profit teaching hospital affiliated with Sidney Kimmel Medical College at Thomas Jefferson University, Christiana Care is recognized as a regional center for excellence in cardiology, cancer and women's health services. Christiana Care has an extensive range of outpatient services and works closely with its medical staff to achieve better health, better access to care and lower cost. Christiana Care is home to Delaware's only Level I trauma center, the highest capability center and the only one of its kind between Philadelphia and Baltimore. Christiana Care features a Level III neonatal intensive care unit, the only delivering hospital in Delaware that offers this highest level of care to the most critically ill newborns. Christiana Care includes two hospitals with 1,100 patient beds.

For more information about Christiana Care, visit www.christianacare.org/whoweare

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